



Your satisfaction is guaranteed!

We promise to make your trip a safe, comfortable and enjoyable experience.

If something isn't right, talk to any Amtrak employee and we'll try to make it right.

If our efforts aren't enough, we will issue a Service Guarantee Certificate toward future travel.

Train Status • In the event your train is not on time, Amtrak will make arrangements for you to get to your guaranteed connection by other means. Schedule information is available by calling 1-800-USA-RAIL.

Let's Talk Pets • Only service animals are permitted on board. (Think of it as a vacation from pet care.)

Amtrak Guest Rewards • As a member of the Amtrak Guest RewardsSM program, you earn points every time you travel on Amtrak[®]. To enroll today and begin earning points, visit amtrak.com, call the Guest Rewards service center at 1-800-307-5000 or pick up an enrollment form at any Amtrak station, on board or from your travel agent. If you sign up on-line and take an Amtrak trip within 90 days of your enrollment, you'll receive 500 bonus points.

Advance Notice • To allow yourself plenty of time, and to check your bags, we recommend you arrive 60 minutes prior to departure.

Need to Know More? Ask for a Travel Planner. Request one by calling 1-800-USA-RAIL, or visit amtrak.com.

The COAST STARLIGHT

1-800-USA-RAIL.

Visit us at amtrak.com for more information and to learn about our Internet Rail Sale specials.

Schedules/rates subject to change. For more information about schedules, fares, station locations, connecting trains and buses, contact your travel agent. Or visit us at amtrak.com.

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Your journey on the Coast Starlight couldn't be simpler. Here's some information to help get you started.

Buying a Ticket • You want easy? Simply call Amtrak at 1-800-USA-RAIL or your travel agent to order tickets by phone. Or visit us at amtrak.com to buy them on-line.

Ticket Prices • One-way Coach fares between Los Angeles and Seattle start as low as \$104. One-way First Class upgrades from Los Angeles to Seattle start from just \$356. Prices vary according to season and advance purchase time. Call your Amtrak representative for more information.

Boarding • Train Stations are located in or near downtown locations in more than 25 cities between Seattle and Los Angeles. Certain stations have longer scheduled stops where you can get off the train for a few minutes. Be sure to ask your conductor or attendant when and for how long these stops are scheduled.

Smoking • The Coast Starlight is a non-smoking train and smoking is not permitted anywhere on the train. Smoking is permitted at select station stops, which are announced on board (see Boarding above).

Getting Around • Taxis are usually waiting at major stations. Hertz rental cars are available for your convenience in selected cities. Ask your Amtrak representative for special Hertz rates when you book through Amtrak. (Special rates vary and are available only at select Hertz locations.)

About That Luggage • You may bring two luggage items weighing up to 50 lbs. each at no extra charge. A maximum of three additional pieces and overweight items up to 75 lbs. are allowed for an additional charge. Oversize items checked to destinations served by connecting Thruway motor coaches offering checked baggage are subject to delay. (Sorry, we do not handle tandem bicycles.) Many stations offer convenient checked baggage service. Check your Amtrak timetable for listings. Due to limited space on the train, we recommend you check your baggage and bring only a small overnight bag on board.